

What is AWN?

• Created July 22, 2013

Unique Model

- Provides wholesales services to its owners (GCI and Alaska Communications)
 - Reduce Operational Costs
 - Better compete with National Providers

AWN is a Wholesaler

- Operate, maintain & build network
- Provides wholesale services to GCI and Alaska Communications
- Plan/Product development and support
 - Handset Testing/Certification
 - SIM/Profile Management







SIZE AND DISTANCE COMPARISON



95%

Alaska's population covered by AWN -

712,500 potential subscribers

- Serves more than 250,000 urban and rural retail subscribers
- Over 250 communities served

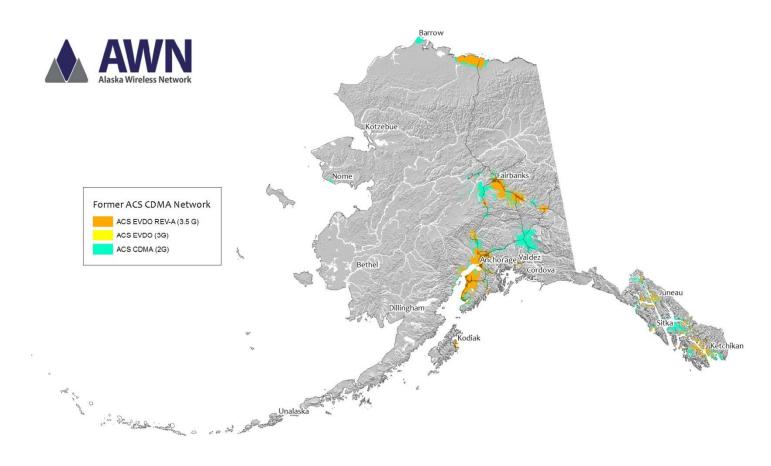


The Networks

6 Networks

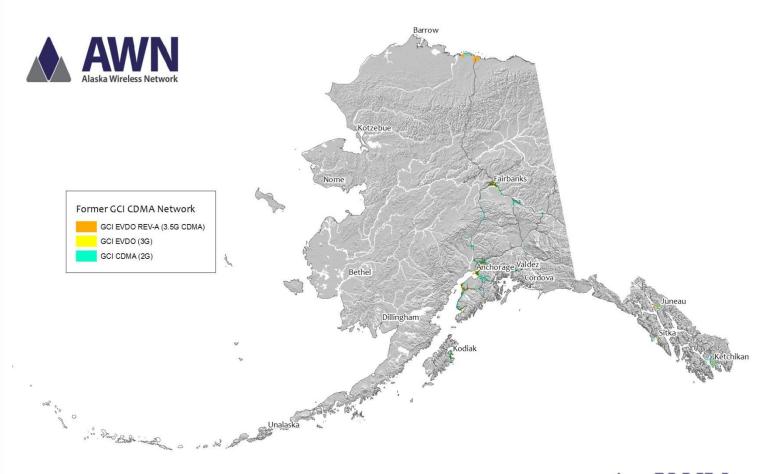
- 2 CDMA Networks
 - Former Alaska Communications CDMA Network
 - Former GCI (Alaska Digitel) CDMA Network
- 3 GSM Networks
 - Former GCI (Alaska Wireless) GSM Network (Tecore)
 - Former GCI Rural AK GSM Network (Star Solutions/Vanu)
 - Former GCI Urban Network (Ericsson)
- 1 LTE Network
- GSM + LTE is Go-Forward Consumer Technology for AWN

CDMA Network



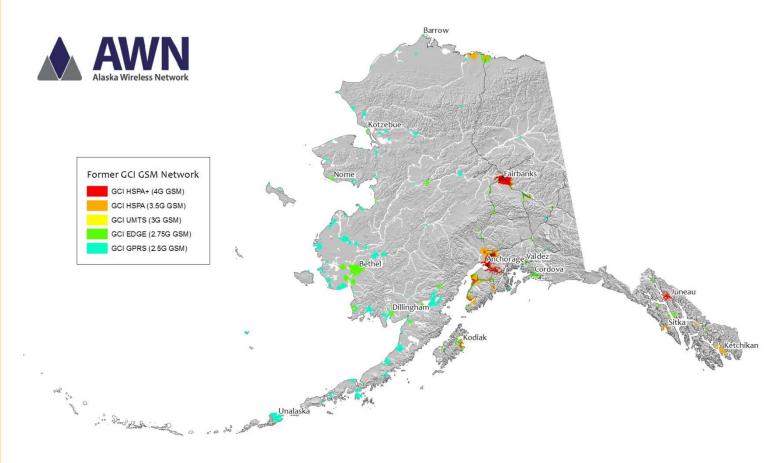


CDMA Network





GSM Network





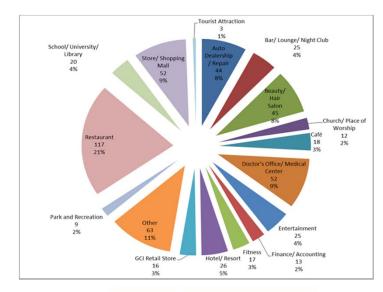
Other Systems

5 Prepaid Platforms

- 3 GSM / 2 CDMA
- Merging onto a new single GSM-based system

TurboZone Network: 2.4/5Ghz Wifi

- High-Speed backhaul (20-100+Mbps) at all locations
- 1200+ Locations Statewide
- Access included as part of cellular data plans





EMTO/Small Cell

- Trial Underway to run through 2014
 - Residential & Enterprise
- Primary goal: provide indoor voice coverage where macro cellular can't reach
 - Improve service and customer experience
 - Reduce churn
 - "Stickiness"
- Offload data to customers Internet connection

Challenges..

- GCI was predominately GSM provider
- Alaska Communications was CDMA provider
- Merging two carriers onto a single GSM+LTE infrastructure
 - Transitioning customers
 - Handsets
 - Customer experience (CDMA vs. GSM)
 - Multi-tenancy
 - Provisioning Systems
 - Prepaid Systems
 - Reporting

Challenges continued...

Multiple Billing Systems

Small differences can mean big incompatibilities

Contracts

- Support contracts were all owned by GCI or ACS
- Many of them transfer to AWN in whole or in part
- Wholesale model confusing for many vendors
 - Handset vendors are used to building agreements with companies who buy handsets
 - Services vendors don't know who/what we are

